

YEAR END REPORT

Orange County Animal Services 2022



Lady Ana (497398) arrived at the shelter in July and was fostered by the Irons family before being adopted on August 19, 2022.

ANIMAL SERVICES AT A GLANCE

95%

live release
rate for dogs

88%

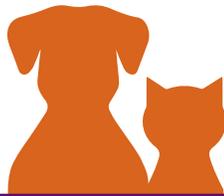
live release
rate for cats

overall live release rate 91%



14,842

dog and cat
impounds



27,339

requests for
citizen response
handled



86,846

shelter visitors

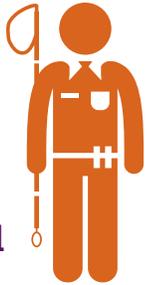


\$70,195

awarded in
grants to
non-profit
organizations
helping Orange
County pets



**ANIMAL
SERVICES
CURRENTLY HAS
100 FULL-TIME
POSITIONS** split
across four teams
– Enforcement,
Kennel, Clinic and
Communications.



**RESPONSIBLE FOR ENFORCING
CHAPTER 5 OF THE CODE OF
ORDINANCES FOR ORANGE
COUNTY, FLORIDA**, which
encompasses nearly 1,000 square
miles and has a human population
of nearly 1.4 million residents.



**THE SHELTER IS
SUPPORTED BY A
NETWORK OF**



474

volunteers

443

foster
parents

111

rescue
groups

MESSAGE FROM THE MANAGER

Hello,

I'm proud to present the Orange County Animal Services Year End Report for fiscal year 2022. This document highlights the best of the shelter's achievements and our favorite "tails" that stuck in our minds and hearts over the past 12 months.

Orange County, Florida is a growing community, welcoming new residents each day. It's imperative we share the word as much as possible about our shelter, our services and programs and the available resources that exist to help pet owners. Please consider passing along this report or a word about our shelter to your friends, family members and neighbors.

Our big news for this fiscal year is that we have achieved an overall live release rate for our shelter pets of 91%, specifically 95% for our dog population and 88% for our cat population. This is the second year in a row in the shelter's history we have reached an overall live release rate surpassing 90%. We were able to manage this with a 10% increase in dog and cat intakes for this year compared to last year.

Another milestone worthy of celebration, Orange County Animal Services facilitated 9,066 adoptions in this fiscal year, the highest on record in our shelter's 53-year history. THANK YOU to everyone that has ever adopted a pet from our shelter. You understand firsthand the joy of bringing a homeless pet into your family and we want to take this opportunity to appreciate you for choosing to adopt from our shelter.



The recent COVID-19 pandemic had a major impact both globally and locally and our shelter is still feeling some effects from that period. During the height of the pandemic, we experienced a decline in animal intakes, shelter visitors and volunteer hours. Now all three categories are rebounding. We were delighted to tally a substantial 33% increase in visitors to our shelter at 2769 Conroy Road, by the Mall at Millenia. We hope to see that number continue to increase and want to welcome every interested adopter to our facility.

With the volunteer, foster care, rescue and adoption programs rebounding following the pandemic, there's never been a better time to join forces with our shelter. There's an avenue for every individual to help. Please consider stepping up in some capacity to make a difference, every bit of help matters.

Diane Summers

ENFORCEMENT

27,339
Number of
assistance handled

1,247
Number of
citations issued

186
Number of court cases

2,457
Number of bite reports

**Number of
wildlife and pocket
pets relocated**

+ 263
Back to Nature

+ 247
Fallin' Pines
Critter Rescue

+ 106
Audubon Center
for Birds of Prey

+ 12
SeaWorld

628
ANIMALS

The Animal Services Enforcement Operations Team includes 24 Animal Services Officers, four Senior Animal Services Officers, a dispatch team, Program Coordinators and a Program Manager. The Enforcement Operations Team responds to calls for citizens assistance on a priority basis and does so 24 hours a day, 7 days a week, 365 days a year.





Hurricane Ian Response Hurricane Ian, the deadliest to strike the state of Florida since the 1935 Labor Day hurricane, began to make landfall in Florida on Wednesday, September 28. The Category 4 storm caused widespread damage across the southeast United States, specifically in our state.

Orange County Animal Services had a multi-faceted storm response in order to help protect the people and pets of our community. Staff members Chris, Ryan, Tomye, Natalie, Mario, Genesys, Danielle, Darlene and Jacki served at the shelter, which was labeled the “Department Operations Center” during the storm period. They bunkered down with the animals, ensuring their safety and maintaining their routine of cleaning, feeding and Medicating them as needed. Thankfully the shelter never lost power and while the exterior did suffer some flooding, water never crossed the threshold into the building so the shelter pets were completely safe during the duration of the storm.

Additionally, staff members Gwen, Rebekah, Shawn, Elijah, Will, Selena, Jerry, Yalina, Tiffany and Michelle served at evacuation

shelters, which provided safe havens to people and their pets seeking refuge from the storm. Animal Services Enforcement Operations shifted into handling emergency calls, helping as many pets as possible before the worst of the storm hit the Central Florida region. Senior Animal Services Officers Nicole, Kimberley and Daniel as well as Animal Services Officers Cameron, Will, Jared and Selena all stepped up to assist during this timeframe.

Staff members Rick, Katherine, Jackie and Lori headed up the shelter’s storm response at the “Emergency Operations Center.” They coordinated the entirety of these efforts, overseeing staff in Multiple areas throughout the county.

We are incredibly proud of our team and the assistance they provided to keep our community’s people and pets safe during this emergency.

CLINIC

7,827

Number of
spay/neuter
surgeries
performed

1,393

Number of
spay/neuter
vouchers
issued

510

Number of
trap-neuter-return
program surgeries

209

Number of CARE
Feline TNR surgeries

17,313

Number of
vet exams performed

578

Number of
x-rays taken



The Animal Services Clinic Team is comprised of three full-time Veterinarians, one part-time Veterinarian, two Supervisors, a group of Technicians and a Program Manager. The Clinic Team handles spay/neuter surgeries, preps animals for departure with

their adopters and rescue groups, triages animals as they arrive and conducts exams for ongoing medical issues for pets in the shelter's care.

Mario (A501242) was brought to the shelter on September 25, 2022, having been found in the Lockhart area. He was badly injured, possibly from being hit by a car. He was left with two broken legs and a broken hip. Despite the injuries and pain he was undoubtedly suffering when he arrived, Mario was still friendly with staff and easy to handle throughout his multiple exams and x-rays. The Clinic Team immediately started him on pain management medication and began strategizing for how best to handle his injuries. His front leg was so badly injured that it was beyond repair and required amputation. Thankfully a kind foster parent was able to take in Mario for his recovery period. Today he is much improved and looking forward to a fresh start.





Animal Services was thrilled to unleash the "Spay It Forward" spay/neuter voucher program in November 2020.

The program provides vouchers to qualifying low-income Orange County pet owners, enabling them to obtain free spay/neuter services for their pets at participating clinics - the Pet Alliance of Greater Orlando, Snip-It, Spay N Save and the SPCA of Brevard. Of the participating pet owners surveyed, 96% stated they would not have been able to obtain spay/neuter services for their pet without the assistance of this program. **In fiscal year 2022, Animal Services awarded spay/neuter vouchers to the owners of 1,393 pets.**

Heartworm Program. This year Animal Services began partnering with the **Ocoee Animal Hospital** for the heartworm disease treatment program. Approximately 15% of the dogs arriving at Animal Services have heartworm disease, a treatable condition, but one that can be fatal if neglected. **Animal Services sponsored the heartworm disease treatment for approximately 300 adopted dogs this year**, covering the bulk of the financial costs associated with treatment, alleviating one potential barrier to those dogs to finding a loving home.

Cold Laser. Thanks to the support of the Animal Services Advisory Board and Trust Fund, the shelter was able to purchase a companion therapy laser device in May 2022. It arrived and was put into use in July, aiding in the healing and pain alleviation for pets with wounds, skin conditions and various other ailments. **From implementation through the end of the fiscal year, September 30, 2022, the clinic veterinarians provided 859 cold laser treatments to pets in need.**

These programs and improvements were all made possible through the Animal Services Trust Fund, which is sourced by donations to the shelter. If interested in helping these programs continue on into the future, please consider donating to Animal Services.



KENNEL

Number of domestic animals (dogs, cats, birds, etc.) impounded by intake type:

7,574

Strays

3,686

Owner Surrender

985

Owned

909

Confiscated

639

Adoption Returns

699

Requested owner Euthanasia

348

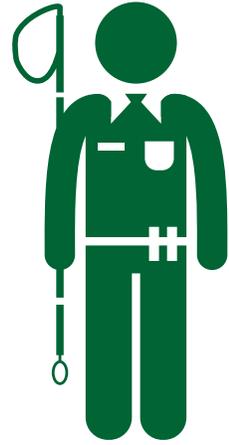
Requested Disposal

195

Trasferred in from Other Shelter

The Animal Services Kennel Team includes

16 Animal Services Officers, four Animal Care Assistants, two Supervisors, the Volunteer Coordinator and a Program Manager. The Kennel Team is responsible for impounding animals, housing them and providing their day-to-day care. The Kennel Team also encompasses the volunteer program.



Animal Services Officer Chris Fowler wore many different costumes throughout the year in order to help promote the animals for different events.



Animal Services would not be able to achieve the lifesaving it does today without the help of the volunteer force.

With nearly 500 volunteers on board and multiple ways to assist, Animal Services is proud to have such an active program.

8,053

Number of community service hours



19,356

Number of volunteer hours



Volunteer Spotlight - Gillian Ross

Gillian joined the OCAS volunteer team in 2018 and has since donated nearly 2,000 hours of her personal time to helping the shelter dogs. Gillian can often be found bathing the shelter dogs, especially those with skin conditions, helping to soothe their bodies, coats and improve their overall appearance. Many of the shelter dogs arrive as strays, sometimes in rough condition from their time on the streets so a bath can go a long way to helping them shine for potential adopters. Our staff and shelter pets are eternally grateful to have Gillian's support and we're so proud she's joined forces with us. Thank you, Gillian!

COMMUNICATIONS

86,846

Number of shelter visitors

9,066

Number of dog and cat adoptions

1,363

Number of dog and cat reclaims

- Approximately 38% of dogs are reclaimed by their owners compared to just 4% of cats.

1,923

Number of pets fostered

169

Number of foster parents recruited this year



The Animal Services Communications Team includes

a group of Animal Services Specialists, two Supervisors, a Program Coordinator for Adoptions, a

Program Coordinator for Foster Care, a Program Coordinator for Rescue Placements, a Behavior Team comprising one full-time and one part-time Behaviorist and a Program Manager. This team is often the first face many have with the shelter, as they serve at the front desk, helping to facilitate adoptions and owner reclaims.



Social Media Efforts

73,490

followers on **FACEBOOK** 
[@orangecountyanimalservices](#)

32,887

followers on **INSTAGRAM** 
[@orangecountyanimalservices](#)

3,973

followers on **TWITTER** 
[@ocas_orlando](#)



Behavior Highlights. This year, the Animal Services Communications Team expanded to include a Behavior Team consisting of a full-time Behaviorist and a part-time Behaviorist. Together the two logged 1,283 detailed behavior observation reports for the shelter's dog population. Full-time Behaviorist Angela and part-time Behaviorist Maria work closely with the shelter's Public Information Officer Bryant and Photographer Albert, identifying dogs that could benefit from a push on social media. Working collaboratively, they have highlighted a number of dogs that were otherwise not thriving in the shelter, helping them land loving homes.

1,528 Dog and Cat Rescue Placements

Top pulling rescue groups of 2022 by Animal Type

| Cats | | Dogs | |
|---------------------------------|------------|---|-----------|
| CARE Feline TNR | 258 | Ziggy's Legacy | 66 |
| Purrrfect Angels Rescue | 161 | Adore Pet Rescue | 50 |
| The Pixel Fund | 86 | Savings His Angels Animal Rescue | 35 |
| Live to Purr Another Day | 80 | Touch of Grey Rescue | 35 |
| Liberation Cat House | 50 | SPCA of Brevard | 34 |



Foster Spotlight Tiffany Ward

has fostered 260 animals in the past three years! She originally signed up to foster dogs, but when she realized our dire

need for kitten foster parents, she quickly jumped in and became one of our most valuable kitten fosters. Tiffany always offers to take the most difficult to place cases that not very many foster parents are willing to take on. Additionally, she can always be counted on to take a temporary/overnight foster when

they need to leave same day and help with transport. She has adopted fosters with special needs and sought further treatment on her own if need be, going above and beyond to make sure they get the care they need if that exceeds what we can handle in the foster program. She truly sees them through until they are adoptable. She is wonderful at keeping up with rechecks, and is always on top of managing multiple medical cases at any given time. We greatly appreciate all of Tiffany's help with fostering our most vulnerable kittens and are very thankful for her tender care for these pets! She is responsible for literally saving hundreds of lives and is always jumping in to help us in any way she can. Thank you, Tiffany!

– Foster Coordinator Amy Sullivan

Animal Services is proud to partner with more than 100 rescue groups in Florida



to transfer animals out of the shelter environment and into the care of smaller organizations. Rescue groups typically take in pets with medical and/or behavior challenges and rehabilitate them to a point they are adoption ready. Some rescue groups are breed or species specific while others are open to all kinds of pets. Rescue groups are essential as they take in and work with pets that would otherwise not have a chance of thriving in the shelter environment and are unlikely to be adopted. Please consider supporting a rescue group by adopting, fostering or donating; they need resources in order to continue their lifesaving work.

NOTABLE EVENTS



Animal Services strives to have a presence in the community and has attended and hosted several events in the recent year.



HERE ARE JUST A FEW HIGHLIGHTS

Furry Fall Festival – On Wednesday, October 27, 2022 OCAS celebrated the third annual Furry Fall Festival, welcoming the public to the shelter to partake in fall-themed festivities.

Pawsing for Pets at the Conway Community Market – On February 20, 2022, OCAS sent out its mobile clinic to provide free vaccinations and microchips to pets in the Orlando area.

Florida Animal Control Association Awards Banquet – On Saturday, March 5, 2022 Orange County Animal Services Officer Chase Suero was named “Animal Control Officer of the Year” by the Florida Animal Control Association.

Orlando Pride Day – On April 30, 2022, the Orlando Pride team spent their entire afternoon with us. The athletes took pictures with our dogs, and cuddled a lot of kittens.

Blue Diamond Day – OCAS crowned May 14, 2022 as “Blue Diamond Day” in celebration of the dog’s 100th day at the shelter. The event was covered via the shelter’s social media platforms and local media, including Fox35 and WFTV. Blue Diamond was successfully adopted during her event.

Largescale Food Distribution Event – On September 11, 2022, OCAS hosted a largescale food distribution event at the South Econ Recreation Center, making available several pallets of pet food to those in need.

Partnership with Orange County Library System – Animal Services staff visited several libraries throughout the Orange County area to provide pet-related educational workshops for children.



The Animal Services Advisory Board meets once monthly and members, who are community advocates, serve to provide Animal Services with recommendations and engage in discussions on topics relevant to animal welfare. Animal Services is proud to partner with this strong and engaged Advisory Board. Current members include Chairperson Rosina McVicker, Deputy Matthew Thorne, Lindsey Dye, Erika Higgins, Dr. Bruce Bogoslavsky and Paul Wean.







Animal Services looks forward to continuing to engage with the community in 2023!





2769 Conroy Rd, Orlando, FL 32839
www.ocnetpets.com